

Provider Advisory Council Meeting
July 23, 2008
Wings for Children and Families – Bangor

Networking Lunch - Noon

Welcome and Introductions – Eric Meyer

- Thank you to Wings for hosting the meeting

State of the ASO – Eric Meyer

- Providers are getting used to the system and entering in reviews. We receive approximately 10,000 requests a month across the state. 2 more Care Managers have been hired and will be coming on board in August. 3 more PR staff will also be coming on board.

Program Updates

- Denials and Appeals – APS has begun to see the first reviews that are being denied. Reviews are being denied for both clinical and administrative reasons. Administrative denials occur primarily when review are missing required elements. As a result of the adverse decision process there have also been the first reviews in appeals process.
- UNISYS – DHHS has select Unisys as its new fiscal agent.
- Code Changes – recent code changes and re-registration process discussed.
- Section 65 – changing to 1 minute billing increments and length of authorization change from 1 year to 6 months.
- PNMI Leave Days – code will no longer exist in APS CareConnection after 8/1/08.
- New Forms – a new CSR form has been created for outpatient and med management services. All information is contained to 1 page.

Staffing Updates

- 2 new Care Manager and 3 new provider relations staff will be joining APS in August.

Clinical Guidelines

- Work continues, update expected for September 1st.

RDS Tracking

- Beginning 9/1/08 this function will switch from reporting to DHHS and will be generated in CareConnection reports.

Reporting – Pat Caporino

- Introduction of Dashboard report
- Plans in the works to place data/reports on www.qualitycareforme.com

Administrative Impact Discussion – Kelly Bickmore

- Discuss extension of current 5 day “grace” period.
- Discuss best way to track unit decrementation. Internal processes specific to council agencies was discussed.

Next Meeting

- Next PAC Meeting will be October 15, 2008 in Augusta, location TBD
- MAC & PAC Meeting – proposal of having a combined meeting discussed. PAC members favor an annual combined meeting.