

Provider Advisory Council Meeting
July 15, 2009
Wings - Bangor

Networking Lunch - Noon

Provider Announcements

- Chris Simmons updated the group about Maine Mental Health Partners (Spring Harbor, CCC)

State of the ASO – Eric Meyer

- Eric provided an overview of APS current Focus – managing change. APS Healthcare is managing amount of changes in collaboration with both State and Provider Partners.
- APS has a contract extension for 1 year (3rd year begins 8/1/09)
- Internal Quality Changes – Improvement of internal quality, use of metrics to monitor internal quality and adherence to contract standards. Examples given include turn around times for both clinical reviews and data entry.
- Managing Change – Mainecare Policy Changes – Updates provided.
- Overview of Actionable Data-Deepening and disseminating data sets
- New Services (AMH) LTSE UM and invoice processing – Baxter Fund UM and invoice processing – PASRR MI Reviews – UM
- OQ Data and concerns about data generated by OQ and managing the statistical difference in light of the clinical advantages of using the tool. Must weigh risks and benefits of tool use and how data is generated and used.

Data Review – Current Trends & Retrospective Review – Pat Caporino, Quality Manager

- Pat reviewed most current dashboards with the group

Review of Recent and Upcoming ASO procedure Changes – Carla Stockdale, Clinical Director

- Procedure Changes made 7/1/09: TCM Waitlist and CAFAS and CHAT, PA for Hospital (General and Detox), Elimination of Scattered Sites and development of CRS service under Section 17, GAF to LOCUS.
- Procedure Changes upcoming as of 8/1/09: LTSE, Baxter, TFC LOC Assessment, PNMI Rule Change pending, change in focus in out-patient reviews.
- Pre-planning for certain members, involving crisis and other systems to reduce hospital admissions. Acceptance of risk and needing to do work with staff on comfort with decision etc. APS to assist teams with care management (provide recommendations) along with PA/UR. Members who become hospital dependent. Sections 45 & 46 new admission and CSR criteria. Carla to resend Don's memo to membership