

Provider Advisory Council Meeting
April 22, 2008
APS Healthcare – South Portland

Networking Lunch - Noon

Welcome and Updates – Kelly Bickmore

- New APS – Maine IT Director – Neil Cormier

Handouts

- CSN Trainings, January PAC Minutes, IT Conference Call Agenda, Member and Provider Newsletters

State of the ASO – Eric Meyer

- Reminder of the Open House on April 23, 2008.
- APS Healthcare has processed over 150,000 requests.
- Discuss ways to continue to partner in this work.

PNMI Changes – May 2008

- Providers are expected to register new admissions within 24 hours.
- DHHS is now reporting on bed hold days. The information that providers enter into CareConnection is directly report back to the state. If information is not entered in time the report will not be accurate.

Review Submission Timelines

- Providers would like to have a grace period of 5 business days rather than 5 calendar days.
- Eric will take it under advisement with the management team and email response to the group within 2 weeks.

Retrospective Reviews

- As part of APS Healthcare's contract with DHHS, they are going to be requesting clinical data of patients from providers at random beginning in May. APS Healthcare will be sending out a letter to request these files. After 10 days of not receiving the records, a follow up letter will be sent out. APS is going to be looking at these records of patients to see if they met the level of care they were receiving. Should only take about 15-20 minutes to put together since they are already existing files. APS's plan is to destroy the records within a year of receiving them. The contact per agency is the person who is listed in CareConnection. Please email Kelly Bickmore if the contact person is different.

Clinical Guidelines

- The schedules for the upcoming work groups as well as minutes from the previous meeting were handed out.
- Conference calls will be held once a week with specific topics. Guidelines have been edited based on the conference call discussions. Send updates or edits to Carla Stockdale by Friday May 2, 2008. Clinical Guidelines have been developed for: high level of care Adult and Child PNMI, Sec 17 and Request for mid level of intensity is being rolled out. TCM high and low levels have not been developed because of transition.
- May 20th will be a discussion regarding outpatient 58 and 65, concurrent and non-concurrent, substance abuse outpatient.
- MaineCare rule is as stands. These guidelines should fall within the rules.

CSN Trainings

- APS is presenting at regional CSN meetings

Reporting

- Quality Improvement Manager, Pat Caporino, gave a slideshow presentation on quality data taken from CareConnection. Bed Tracking report will be available soon.

Next Meeting

- July 23, 2008 will be our next meeting in Bangor, exact location TBA. Meeting will run 12-3 with lunch included. Email suggested agenda items to Kelly a week before the meeting.