

Care Connection Enhancements

July 2008

Release Notes for Providers

Lock-Down Period for Requests

The lock-down periods have been changed in response to provider requests for greater flexibility in requesting services. Initial & courtesy registrations can now be back-dated up to 15 days, and prior authorizations and continued stay requests can be back-dated up to 5 days. **This change is effective July 24, 2008.**

Transition & Discharge Date

The error that was prohibiting you from editing the anticipated discharge date has been corrected. The field now defaults to blank and is only required if you say yes, that discharge is anticipated during the authorization period. **This change is effective July 24, 2008.**

Search Responses by Provider ID

The Provider ID field has been added back to the search options on the Search Responses page. **This change is effective July 24, 2008.**

Edit Location for PNMI Services

Some of you, when requesting a continued stay by using the EXT feature, noticed that the location field was blank and yet you were unable to edit it. This happened when the original request (being extended) was done before the addition of the Location field. The field will now be editable in that situation. **This change is effective July 24, 2008.**

Care Connection Enhancements, continued

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Multiaxial Assessment Page

Several changes have been made to the questions on the Multiaxial Assessment page. The “Problems in Work & School” question has been split into individual questions about work or school. The questions “Problems with Access to Healthcare” & “Other Psychosocial & Environmental Problems” have been added. **This change is effective July 24, 2008.**

Discharge

The option “Member transferred to another provider” has been added to the list of reasons for discharge. In addition, you will now be able to print the discharge summary page. **This change is effective July 24, 2008.**

Additional Reporting Data

Two questions have been added to the Additional Reporting Data page: “Do you receive a rent subsidy?” and “Do you receive vocational rehab services?” Both have a yes/no radio button and default to no. **This change is effective July 24, 2008.**