



# APS Healthcare - Maine &

# The State of Maine Department of Health and Human Services

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## Maine Behavioral Health Data Forum

December 18, 2008



- Agenda
- Introduction and Overview
  - Purpose of this Data
    - Understanding the System – How we collect the data, data limitations, developing a baseline, using the data for system change and improvement.
    - Why we are collecting the data.
    - How the data may be used for policy decision making.
    - Purpose of the Data Forum
- Definition of Terms
- Highlights of the Dashboard Reports of the Maine Behavioral Health ASO.
- Table of Contents for Contracted Reports.



- PNMI Bed Occupancy Daily Reports
- Other reports regularly compiled/some reports to be posted in January
- Feedback requested/topics of interest can be e-mailed to [pcaporino@apshealthcare.com](mailto:pcaporino@apshealthcare.com)
- Quarterly Maine ASO Data Forums Planned for 2009:
  - Thursday, March 19, 2009, 2-4pm
  - Thursday, June 18, 2009, 2-4pm
  - Thursday, September 17, 2009 2-4pm



## Introduction and Overview

- Purpose of this Data:
  - To establish a baseline understanding of demographic and service authorization data for MaineCare Behavioral Health Recipients authorized services by the ASO (APS Healthcare – Maine).
  - Set a foundation for deeper data analysis to identify strengths and weaknesses in the system to ensure all members receive clinically appropriate, effective, medically necessary, and cost effective treatment, in support of DHHS efforts to improve care and clinical outcomes for MaineCare members.



## Introduction and Overview

- APS CareConnection® is the mechanism by which Providers request authorization for services. This computer system allows Providers to enter member service requests with supportive documentation reviewable by Clinician's for approval and authorization of services.
- APS's Quality Department accesses member data from the APS CareConnection® system for data collection, analysis, verification, information, and reporting. In order to improve the care delivery system, we need to assess its current state.



## Introduction and Overview

- Why we are collecting the data:
  - To analyze the behavioral health care needs of the MaineCare community throughout the state.
  - To identify where services are available to meet the needs in various areas of the state, and to identify where there is a lack of services needed in certain areas.
  - To evaluate clinical outcomes as a measure of the effectiveness of services authorized and delivered.
  - To provide useful information that will be reported to DHHS on a regular basis to help quantify and qualify the care delivery decision making process.



## Introduction and Overview

- How APS Healthcare data, in conjunction with other behavioral health data, may be used to inform and guide decision making.
  - Data is used by program management teams and department leadership to inform and guide program and system planning and decision making
  - Assists in describing persons served and the types/costs of services received in a comprehensive manner
  - Identifies gaps in particular services and geographic distribution





## Introduction and Overview

- Assists in assessing/monitoring whether services are appropriate and effective
- Allocating resources to deliver services that are high quality, improve individual outcomes and are cost effective
- Understanding differences in people served, services provided and health outcomes achieved across providers
- Inform and guide individual treatment and supports
- Allows for ongoing dialog/discussion among stakeholders about ‘what does this mean’, ‘how does this help us to understand’ and ‘how can we best support changes in the system’

# Introduction and Overview

- Purpose of the Data Forum
  - Provide a forum for stakeholders to be actively involved in understanding and making use of the data collected as part of the Maine Behavioral Health ASO.
  - Promote regular dialogue to identify areas of the service system that can benefit from further analysis.
  - Discuss how data is analyzed and used for service delivery improvements throughout the state.
  - Improve services and inform decision making.
  - Ensure that data is effectively shared to do the most good.

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**What Topics Would you Like to see Covered in Future Data Forums?**



## Definitions

- **Authorization Data from APS Care Connection®** - ASO approved services receive an authorization. The ASO does not know whether or not a member actually utilizes the services authorized, therefore, the data from APS Care Connection® is based on the authorizations that occur.
- **Crisis Units** – Service Codes H0018 adult and child; RTS PNMI Crisis Unit Child
- **Co-Occurring Substance Abuse/Mental Health Disorder** – In the “Treatment and Service” window of a member’s case in APS CareConnection® the provider is asked whether or not the “Member has co-occurring disorders”. Response choices include Yes, No, and N/A.



## Definitions

- **Dashboard** – “A small, defined set of key metrics used to provide a quick evaluation of a project or process status.” ([www.BridgefieldGroup.com](http://www.BridgefieldGroup.com))
- **High Utilizers** – The top 2.5% of all members receiving services during the report date period, based on individual member total costs (units of service multiplied by rates of service), then prorated for the amount of service authorized within the report range. (High Utilizers Report 24, Appendix C of the State Contract)
- **Inpatient Detox Services** – Inpatient Hospital Detox Services
- **Inpatient Psychiatric Services** – Hospital, Inpatient, Nursing Home Facility, Private Psychiatric Facility, Non-Substance Abuse Services.



## Definitions

- **Mental Health Services** – All services authorized by APS Healthcare with the exception of Substance Abuse Services.
- **Outpatient Services** – Clinic based visit, therapy with a single clinician: group, individual, medication management (mental health or substance abuse services). Outpatient services do not include, Community Support, PNMI, or Inpatient services.
- **PNMI Services** – Private Non-Medical Institution, Residential Care (Section 97).
- **Screened for Co-occurring Disorders** – In the “Treatment and Service” window of a member’s case in APS CareConnection® the provider is asked whether or not the “Member has been assessed for co-occurring disorders”. Response choices include Yes, No, N/A.



## Definitions

- **Serious Emotional Disorder (SED)** – Defined by use of specific services as a proxy for SED as follows: All active child/adolescent members in any of the following services; Child and Family Behavioral Health Treatment, Child ACT, PNMI, PNMI Residential and Intensive Residential, Crisis Support, Medication Management, and Targeted Case Management.
- **Serious Mental Illness (SMI)** – Defined by use of specific services as a proxy for SMI as follows: All active adult members in any of the following services; CI, ICI, ICM, ACT, PNMI, PNMI Residential and PNMI Intensive Residential.



## Definitions

- **Substance Abuse Services** – All Substance Abuse Services Authorized by APS HealthCare with the exception of Mental Health Services.
- **Trend Analysis** – “The analysis of data that exhibits an ongoing upward or downward pattern that is not due to seasonality or random noise. Analyzing trends is useful in detecting patterns that could lead to future quality problems, and in forecasting future demand periods.” ([www.BridgefieldGroup.com](http://www.BridgefieldGroup.com))



# Highlights of Dashboard Reports

## Maine ASO Quality Improvement Program: Appendix C Fiscal Year 2009 Dashboard

**Demographics, Utilization, and Access - Monthly Cumulative Totals For Fiscal Year 09**  
**From: July 1, 2008 - The End of Each Month of the Fiscal Year**

	July	Aug	Sep	Oct
Total # MaineCare Eligible Members	272,988	272,988	272,988	272,988
Total # Members Authorized Services	45,066	47,857	50,368	52,825
Total # Members Authorized Mental Health Services (MH)	41,728	44,260	46,491	48,701
Total # Members Authorized Substance Abuse Services (SA)	3,633	4,304	4,895	5,413
Total # Members Authorized both Mental Health and Substance Abuse Services	295	707	1,018	1,289



# Highlights of Dashboard Reports

Mental Health Services	July	Aug	Sep	Oct
Total # Members Authorized Mental Health Services: Caucasian	36,704	38,728	40,503	42,268
Total # Members Authorized Mental Health Services: African American	683	725	766	809
Total # Members Authorized Mental Health Services: American Indian	633	668	706	736
Total # Members Authorized Mental Health Services: Other	3,708	4,139	4,516	4,888
Total # Members Authorized Mental Health Services: Children/Adolescents age 0-17	14,832	15,743	16,563	17,481
Total # Members Authorized Mental Health Services: Adults age 18+	26,896	28,517	29,928	31,220
Total # Members Authorized Mental Health Services: Female	22,977	24,424	25,689	26,910
Total # Members Authorized Mental Health Services: Male	18,751	19,816	20,779	21,791



# Highlights of Dashboard Reports

Substance Abuse Services	July	Aug	Sep	Oct
Total # Members Authorized Substance Abuse Services: Caucasian	3,082	3,627	4,096	4,520
Total # Members Authorized Substance Abuse Services: African American	57	67	77	86
Total # Members Authorized Substance Abuse Services: American Indian	53	67	81	88
Total # Members Authorized Substance Abuse Services: Other	441	543	641	719
Total # Members Authorized Substance Abuse Services: Children/Adolescents age 0-17	256	309	346	404
Total # Members Authorized Substance Abuse Services: Adults age 18+	3,377	3,995	4,549	5,009
Total # Members Authorized Substance Abuse Services: Female	1,596	1,910	2,164	2,404
Total # Members Authorized Substance Abuse Services: Male	2,037	2,394	2,731	3,009



# Highlights of Dashboard Reports

Outpatient, SMI & SED, Co-occurring SA/MH Services, Readmission Data	July	Aug	Sep	Oct
Total # Members Authorized Services in an Outpatient Setting	26,457	33,306	40,852	42,910
Total # Members Authorized Services Diagnosed with a Serious Mental Illness	10,273	10,521	10,856	11,186
Total # Members Authorized Services Diagnosed with a Severe Emotional Disorder	9,900	10,213	10,509	10,937
Total # of Members Authorized Services that were screened for co-occurring disorders	14,871	16,181	17,824	19,392
Total # of Members Authorized Services that were diagnosed with a co-occurring disorder	14,632	15,154	16,200	17,341
Total # of Members Diagnosed with a co-occurring SA/MH diagnosis Authorized MH Services	12,915	13,189	13,954	14,815
Total # of Members Diagnosed with a co-occurring SA/MH diagnosis Authorized SA Services	795	881	944	975
Total # of Members Diagnosed with a co-occurring SA/MH diagnosis Authorized both SA and MH Services	295	707	1,018	1,289
Total # of Members Diagnosed with a co-occurring SA/MH diagnosis Authorized integrated SA and MH Services	762	1,010	1,220	1,403
# of Members Discharged from Psychiatric Inpatient Units and are Readmitted within 30 days	46 of 277	71 of 521	126 of 864	167 of 1209
# of Members Discharged from Substance Abuse Detox Units and are Readmitted within 30 days	50 of 181	90 of 393	158 of 588	224 of 786



# Highlights of Dashboard Reports

The following Average Length Of Stay indicators are totaled for each month and are NOT cumulative

	July	Aug	Sep	Oct
Average Length Of Stay (in days) for In-Patient Psychiatric discharged in the month	14	10	12	10
Average Length Of Stay (in days) for In-Patient Detoxification discharged in the month	5	5	5	5
Average Length Of Stay (in days) for Residential Services (PNMI) discharged in the month	59	67	58	103*
Average Length Of Stay (in days) for Crisis Unit Services discharged in the month				6*

\*PNMI and Crisis Units were separated for reporting in October



# Highlights of Dashboard Reports

## Utilization, Access, and Continuity of Care Measures - Quarterly

Fiscal Year (; 2 Qtr=Oct,Nov,Dec; 3 Qtr=Jan,Feb,Mar; 4 Qtr=Apr,May,Jun)

4 Qtr 1 Qtr 2 Qtr 3 Qtr

Total % of non-hospitalized child/adolescent members authorized a Case Manager within 7 working days of application for services	98%	90%		
Total % of non-hospitalized adult members authorized Community Support/Integration Services within 7 working days of application of services	93%	93%		
Total % of non-hospitalized adult members authorized Community Support/Integration Services within 3 working days of application of services	87%	87%		
Total % of adult members who apply for and are authorized CI Services while an inpatient in a psychiatric facility within 7 working days	100%	100%		
Total % of adult members who apply for and are authorized CI Services while an inpatient in a psychiatric facility within 2 working days	100%	100%		



# Highlights of Dashboard Reports

**Administrative ASO Measures - The following indicators are totaled for each month and are NOT cumulative Administrative Decision and Process Resolution**

	July	Aug	Sep	Oct
Total # Administrative Denials (post reconsiderations)	58	23	15	29
Total # Clinical Denials (post reconsiderations)	3	9	16	25
Total # Partial Authorizations (post reconsiderations)	24	7	2	16
Total # Administrative Denials, Clinical Denials, or Partial Authorizations Reconsidered then Resulting in Authorized or Partially Authorized Services	30	15	10	44
Denial Rate (post reconsiderations)			0.19%	0.68%
Total # Complaints	0	0	0	0
Total # Grievances	0	0	0	0
Total # Appeals	1	2	0	2



# Highlights of Dashboard Reports

Volume of Service Processed	July	Aug	Sep	Oct
Total # of APS Cases Processed	17,090	46,728	21,111	19,225
Total # of Services Processed	23,387	55,188	24,558	22,616
Average # Services per APS Cases Processed	1.37	1.18	1.16	1.18
Total # of Services Discharged	8,194	8,346	7,675	7,569



# Highlights of Dashboard Reports

## Phone Volume

July Aug Sep Oct

Total # Phone Calls Received 3,317 2,211 1,739 2,102

Average # Calls Received per work day 151 105 82 90

Average Answer Speed in Seconds (target < 30 seconds) 13 19 11 12

Average Length of Calls in Seconds 25 31 20 18



# Highlights of Dashboard Reports

## DHHS, Provider, and Member Meetings

July Aug Sep Oct

Total # DHHS Meetings	20	18	20	24
Total # Attendees at the DHHS Meetings	154	158	141	143
Total # Provider Meetings	10	5	10	20
Total # Attendees at the Provider Meetings	141	141	157	455
Total # Member Meetings	6	4	1	9
Total # Attendees at the Member Meetings	35	38	14	191



# Highlights of Dashboard Reports

## Administrative ASO Measures - Quarterly

Contract Year (1Qtr=Dec,Jan,Feb; 2 Qtr=Mar,Apr,May; 3 Qtr=Jun,Jul,Aug; 4 Qtr=Sep,Oct,Nov)	1Qtr	2 Qtr	3 Qtr	4 Qtr
Contract Standard 1, Indicator 1 - Data Transfer of Eligibility Files Incorporated within 24 hours (target 95%)	startup	97%	91%	
Contract Standard 1, Indicator 2 - Data Transfer of Provider Files Incorporated within 24 hours (target 95%)	startup	100%	100%	
Contract Standard 1, Indicator 3 - Data Transfer of Authorization data entered into MECMS (target within 3 business days of Provider notification)	96%	99%	99%	
Contract Standard 2, Indicator 1 - Response to Service Appeals meets time frames stated in agreement (target 98%)	100%	100%	100%	
Contract Standard 2, Indicator 2 - Appeals that reach the hearing level have accurate information provided to the Department in less than 48 hours (target 98%)	100%	100%	100%	
Contract Standard 3 - Members contacting Member Services are satisfied with their experience (target 90%)	92%	95%	98%	
Contract Standard 4 - All required reports are completed and submitted within 30 days of the period for which the report is due (target 100%)	startup	87%	95%	
Contract Standard 5, Indicator 1 - Telephone calls answered live within 6 rings (target 95%)	94%	94%	88%	
Contract Standard 5, Indicator 2 - Fewer than 5% of telephone calls to APS will be abandoned (target < 5%)	0.43%	0.58%	2.21%	



# Highlights of Dashboard Reports

## Maine ASO: Dashboard Report Adult Mental Health October 2008

Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month	July	Aug	Sep	Oct
Total # MaineCare Eligible Members	272,988	272,988	272,988	272,988
Total # Members Age 18+ Authorized Adult Mental Health Services	24,996	26,199	26,965	27,660
Ages 18-20	1,087	1,287	1,238	1,267
21-64	22,779	23,746	24,534	25,169
65-74	771	792	815	830
Over 75 Years Old	359	374	378	394
Total # Members Age 18+ Authorized Mental Health Services- Male	9,768	10,128	10,414	10,699
Total # Members Age 18+ Authorized Mental Health Services- Female	16,296	17,016	17,574	18,061
Total # Members Age 18+ Authorized Mental Health Services- Caucasian	23,005	23,883	24,574	25,196
Total # Members Age 18+ Authorized Mental Health Services- African-American	331	336	350	365
Total # Members Age 18+ Authorized Mental Health Services- Native American	404	426	436	443
Total # Members Age 18+ Authorized Mental Health Services- Other Race	2,324	2,499	2,628	2,756



# Highlights of Dashboard Reports

**Demographics, Utilization and Access Measures: The following Indicators are totalled for each month and are NOT Cumulative**

	July	Aug	Sep	Oct
Total # Adult Members Authorized Psychiatric Inpatient Services (New Admissions)	218	238	218	167
Total # of Discharges from Psychiatric Inpatient Units	177	167	187	158
Average Length Of Stay (in days) for In-Patient Psychiatric Discharged	7	8	8	6
Total # of Discharges from Psychiatric Inpatient Units who are then Readmitted within 30 days	33 of 177	24 of 167	32 of 187	21 of 158
Total # Members Age 18+ Authorized Individual Outpatient Services (New Admissions)	1,250	12494**	5,781	2,590
Total # Members Age 18+ Authorized Group Outpatient Services (New Admissions)	72	1,230	718	207
Total # Members Age 18+ Authorized Medication Management Services (New Admissions)	1,505	7,861	2,794	565
Total # Members Authorized to Receive Residential Services (PNMI) (New Admissions)*	150	78	108	64
Total # of Discharges from Residential Services (PNMI)*	91	129	70	108
Average Length Of Stay (in days) for Residential Services (PNMI) discharged*	134	168	175	208
Total # Members Age 18+ Authorized Crisis Unit Services (New Admissions)*	221	242	211	192
Total # Members Age 18+ Discharged from Crisis Unit Svs in the month*	191	207	213	202
Average Length Of Stay (in days) for Crisis Unit Services discharged in the month, Age 18+*	6	5	6	5
Total # Adult Members who are Authorized to Receive Community Support/Integration Services (New Admissions)	666	546	519	470
Total # Adult Members who are Discharged from Community Support/Integration Services	365	408	444	457
Average Length Of Stay (in days) for Community Support/Integration Services Discharged in the month	148	168	175	208

**\*\*Re-Registration of Outpatient Services**



# Highlights of Dashboard Reports

## Maine ASO: Dashboard Report Child/Adolescent Mental Health October 2008

### Demographics, Utilization and Access Measures: Active Authorization Census on the Last Day of Each Month

	July	Aug	Sep	Oct
Total # MaineCare Eligible Members	272,988	272,988	272,988	272,988
Total # Members (age 0-20) Authorized Child/Adolescent Mental Health Services	15,503	16,014	16,055	17,132
Ages 0-3	436	466	446	507
4-5	1,024	1,065	1,038	1,159
6-12	6,894	7,094	7,195	7,652
13-17	5,817	5,970	6,017	6,363
18-20	1,332	1,419	1,359	1,451
Total # Members Age 0-17 Authorized Mental Health Services- Male	8,316	8,518	8,527	9,120
Total # Members Age 0-17 Authorized Mental Health Services- Female	5,855	6,077	6,169	6,561
Total # Members Age 0-17 Authorized Mental Health Services- Caucasian	12,543	12,915	13,026	13,859
Total # Members Age 0-17 Authorized Mental Health Svs- African-American	327	337	323	361
Total # Members Age 0-17 Authorized Mental Health Svs- Native American	204	203	208	223
Total # Members Age 0-17 Authorized Mental Health Services - Other Race	1,097	1,140	1,139	1,238



# Highlights of Dashboard Reports

**Demographics, Utilization and Access Measures: The following Indicators are totalled for each month and are NOT Cumulative**

	July	Aug	Sep	Oct
Total # Members Age 0-17 Authorized Individual Outpatient Services (New Admissions)	947	6,918	4,063	1,888
Total # Members Age 0-17 Authorized Group Outpatient Services (New Admissions)	20	660	125	144
Total # Members Age 0-17 Authorized Targeted Case Management Svs (New Admissions)	405	357	355	627
Total # Members Age 0-17 Authorized Medication Management Svs (New Admissions)	394	2,004	1,169	290
Total # Members Age 0-17 Authorized 65 M & N Services (New Admissions)	331	339	358	418
Total # Members Age 0-17 Authorized Child ACT Services (New Admissions)	35	24	31	42
Total # Child/Adolescent Members Authorized Psychiatric In-Patient Svs (New Admissions).	97	120	134	125
Total # Child/Adolescent Members who are Discharged from Psychiatric Inpatient Units	100	108	104	170
Average Length Of Stay (in days) for Child/Adolescent In-Patient Psychiatric discharged	24	15	19	14
Total # of Child/Adolescent Members Discharged from Psychiatric Inpatient Units who are then Readmitted within 30 days	13 of 100	8 of 108	15 of 104	14 of 170
Total # Child/Adolescent Members Authorized PNMI (Residential) Services in the month (New Admissions).*	235	113	103	125
Total # Child/Adolescent Members who are Discharged from Residential Services (PNMI) in the month*	161	173	153	173
Average Length Of Stay (in days) for Residential Services (PNMI) discharged in the month*	123	155	157	142
Total # Child/Adolescent Members Authorized Crisis Unit Services (New Admissions)*	65	63	75	76
Total # Child/Adolescent Members Discharged from Crisis Unit Svs in the month*	63	69	68	82
Average Length Of Stay (in days) for Crisis Unit Services discharged in the month*	17	12	9	9



# PNMI Bed Occupancy Daily Reports

<http://www.qualitycareforme.com>

[http://www.qualitycareforme.com/Maine\\_Adult\\_MH\\_Facilities.htm](http://www.qualitycareforme.com/Maine_Adult_MH_Facilities.htm)

- The following link displays a report that lists Adult Mental Health PNMI facilities, how many beds they have and how many of those beds are not occupied. This report is updated every day. If you have any questions about this report please contact your local DHHS Adult Mental Health team.
- [Adult Mental Health PNMI Bed Occupancy Daily Report](#)  
(in Excel format)



# PNMI Bed Occupancy Daily Reports

<http://www.qualitycareforme.com>

[http://www.qualitycareforme.com/MaineProvider\\_QualityImprovement.htm](http://www.qualitycareforme.com/MaineProvider_QualityImprovement.htm)

- The following links display reports that list Child Mental Health PNMI facilities and Child Crisis Units, how many beds they have and how many of those beds are not occupied. This report is updated every day. If you have any questions about this report please contact your local DHHS Child Mental Health team.
- [Child Mental Health PNMI Bed Occupancy Daily Report](#) (in Excel format)
- [Child Crisis Unit Bed Occupancy Daily Report](#) (in Excel format)



## APS Healthcare – Maine

### Monthly Reporting To DHHS

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  10. Members Dx with Co-occurring but only Receiving MH Services



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30. # Adult Members Who Apply for Community Support/Integration Services While and Inpatient in a Psychiatric Facility, Assigned a CS/IW Within 2 Working Days of App for Svs.



### 34. Acute Involuntary Inpatient Admissions.

Number of Hospital Admissions for Members in Community Support where the:

34.1a Hospital Obtained the Members ISP.

34.1b Hospital Invited the Member's CI, ICM, or ACT provider to participate in treatment or discharge planning.

34.1c. Member's CI, ICM, or ACT provider participated in treatment or discharge planning at the hospital.

37. (Risinger) #, Location, of children applying for 65 M&N svs.

38. # Members Discharged from Acute MH Inpatient units who are Readmitted.

39. # Members Discharged from an Inpatient Substance Abuse Detox unit who are readmitted.



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  45. Call Abandonment Rate
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  50. Average ASO response time to appeals
  51. Average time from filing to resolution of appeals
  52. # of Member Eligibility data file transfers meeting timeliness target
  53. # of Provider data file transfers meeting timeliness target
  54. # of Authorization file transfers meeting timeliness target
  55. # of Authorization file errors
  56. # of Authorization file errors corrected within targeted timeframe
- APS Maine Contract Performance Standards Report
- APS Maine Stakeholders Engagement Report





**Report Dates:**  
**From 07/01/2008 To 10/31/2008**

**Report Source: Authorization data from APS CareConnection**

**Definitions:**

- Mental Health Services = All Services Authorized by APS Healthcare with the exception of Substance Abuse Services.
- Serious Mental Illness (SMI) and Serious Emotional Disorder (SED) are defined by the use of specific services as a proxy for these categories as follows:
  - SMI = All active adult members in any of the following services: Community Integration (CI), Intensive community Integration (ICI), Intensive Case Management (ICM), Assertive Community Treatment (ACT), Private Non Medical Institution (PNMI), PNMI Residential and PNMI Intensive Residential.
  - SED = All active child/adolescent members in any of the following services: Child and Family Behavioral Health Treatment, ACT, PNMI, PNMI Residential and Intensive Residential, Crisis Support, Medication Management, and Targeted Case Management (TCM).

**Findings: Unduplicated count year to date of members served.**

Total Members = 272,988

Members Authorized For Mental Health Services = 48,701

% of Total Members Authorized For Mental Health Services = 17.84%

Rate per 1000 Total Members Authorized For Mental Health Services = 178

<b>Age</b>	<b><u>Category</u></b>	<b><u>Number of Members</u></b>
	0-3	630
	<b>4-5</b>	1,284
	6-12	8,678
	13-17	6,889
	18-20	2,734
	21-64	27,175
	65-74	884
	Over 75 Years Old	427
		<b>48,701</b>





	<u>Category</u>	<u>Number of Members</u>
<b>AMHI Class</b>	AMHI Class N	46,812
	AMHI Class Y	1,889
		<b>48,701</b>
<b>Child/Adult</b>	Child	17,481
	Adult	31,220
		<b>48,701</b>
<b>CSN</b>	CSN 1 Aroostook	2,888
	CSN 2 Hancock, Washington, Penobscot, and Piscataquis	9,609
	CSN 3 Kennebec and Somerset	8,136
	CSN 4 Knox, Lincoln, Sagadahoc, and Waldo	5,312
	CSN 5 Androscoggin, Franklin, and Oxford	8,435
	CSN 6 Cumberland	8,280
	CSN 7 York	5,701
	Unknown CSN	340
	<b>48,701</b>	
<b>District</b>	District 1	5,701
	District 2	8,280
	District 3	8,435
	District 4	5,312
	District 5	8,136
	District 6	7,119
	District 7	2,490
	District 8	2,888
	Unknown	340
	<b>48,701</b>	





	<u>Category</u>	<u>Number of Members</u>
<b>Gender</b>	Male	21,778
	Female	26,897
	Unknown	26
		<b>48,701</b>
<b>Race</b>	Caucasian	42,268
	African American	809
	American Indian	736
	Other Race	4,593
	Asian	140
	Hispanic	116
	Hawaiian or Other Pacific Islander	39
	<b>48,701</b>	
<b>SMI/SED</b>	SMI	11,098
	SED	10,895
	Not SED or SMI	26,708
		<b>48,701</b>





# Feedback Requested

## Topics of Interest Requested

**Data/Report Suggestions:**

**E-Mail to Patrick Caporino**

**[pcaporino@apshealthcare.com](mailto:pcaporino@apshealthcare.com)**

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**We would like to assess today's attendance. Please send Kathy Scott, Office Manager an email with the number in your party taking part in this Data Forum.**

**[kscott@apshealthcare.com](mailto:kscott@apshealthcare.com)**





# **Quarterly Maine ASO Data Forums Planned for 2009:**

**1. Thursday, March 19, 2009, 2-4pm**

**2. Thursday, June 18, 2009, 2-4pm**

**3. Thursday, September 17, 2009, 2-4pm**





# APS Healthcare – Maine and The Department of Health and Human Services

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Would Like to Thank You for  
Your Participation in Today's  
Data Forum

