



# APS Healthcare - Maine & The State of Maine Department of Health & Human Services

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## Maine Behavioral Health Data Forum

June 18, 2009



- Introductions
- Purpose of the data forum
- Reasons for collecting and analyzing data
- Today's Focus: Adult services; two reports.
- Presentation of the findings of the 2007-2008 DHHS Adult Mental Health and Well Being Survey
  - Overview of the survey and methods used
  - Summary of survey results
  - Health and well-being findings
- 2008 Community Integration Services Summary Report
  - Overview
  - Detailed Report
- The next Forum:
  - Thursday, September 17, 2009; 2-4pm



- Karen Glew, MSPA, DIG Coordinator, DHHS Office of Quality Improvement
- Leticia Huttman, Director, Office of Consumer Affairs DHHS Office of Adult Mental Health Services
- Eric Meyer, LCSW, MBA, Executive Director for APS Healthcare
- Patrick Caporino, RN, MBA, Quality Improvement Manager for APS Healthcare
- Eric Goodwater, Lead Report Writer for APS Healthcare



At the Conclusion of Today's Data Forum we would appreciate a few minutes of your time to send:

- An e-mail to Kathy Scott, Office Manager at APS Healthcare, identifying the number in your party taking part in this Data Forum and if you are attending on your own behalf or who you are affiliated with.  
**kscott@apshealthcare.com**

- Your Feedback and Topics of Interest can be e-mailed to: Patrick Caporino, **pcaporino@apshealthcare.com**



- Purpose of the Data Forum
  - Provide a forum for stakeholders to be actively involved in understanding and making use of the data collected as part of the Maine Behavioral Health ASO.
  - Promote regular dialogue to identify areas of the service system that can benefit from further analysis.
  - Discuss how data is analyzed and used for service delivery improvements throughout the state.
  - Improve services and inform decision making.
  - Ensure that data and information is effectively shared to do the most good.



- Why we are collecting data:
  - To analyze the behavioral healthcare needs of the MaineCare members throughout the state.
  - To geographically identify where services are available to meet the needs of the people, and to identify areas where services are needed.
  - To evaluate clinical outcomes as a measure of the effectiveness of services authorized and delivered.
  - To provide useful information to DHHS on a regular basis that will quantify and qualify the care delivery decision making process.



- To inform and guide program and system planning and decision making
- To assist with identifying the cost of care
- To monitor the utilization and quality of services, and the outcomes achieved across providers
- To allow for ongoing dialogue/discussion among stakeholders about ‘what the data means’, ‘how the data helps us to understand’ and ‘how we can utilize the data to support improvements in the system’





## 2008 DIG Adult Mental Health & Well-Being Survey

APS/DHHS Data Forum  
June 18, 2009



- **Community Integration Services  
Summary Report 2008**

**Community Integration Services (CI) is a MaineCare and Grant Funded service that provides case management and rehabilitative services to adults with severe and persistent mental illness. This report provides a summary of information about CI Services based on utilization review and authorization data from 2008. Authorization and clinical data for Grant Funded CI Services was only included for the last 4 months of 2008 (September - December)**



- E-mail attendance to: [kscott@apshealthcare.com](mailto:kscott@apshealthcare.com)
- E-mail feedback and topics of interest to [pcaporino@apshealthcare.com](mailto:pcaporino@apshealthcare.com)
- Upcoming Maine Behavioral Health Data Forums Scheduled:
  - Thursday, September 17, 2009 2-4pm





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Thank You for Your  
Participation in Today's Data  
Forum

