



**APS Healthcare & The State of Maine
Department of Health & Human Services**

**Maine Behavioral Health Data Forum
December 10, 2009**

Agenda

- Introductions
- Purpose of the data forum
- Reasons for collecting and analyzing data

- Today's Forum: An Introduction to Geographic Variation of Health Care Services.
 - An introduction to variation in the utilization of health care: how data can inform health policy and quality improvement.
 - Geographic variation of selected Maine mental health and substance abuse services.

- The next Forum:
 - March 2010: Date and Time to be determined

Introductions: Data Forum Panel

- Dr. Jay Yoe, Director of Quality Assurance for DHHS
- Dr. Elsie Freeman, Medical Director, Behavioral Health, DHHS
- Dr. Lindsey Tweed, Director of Clinical Practice and Policy for CBHS
- Patrick Caporino, RN, MBA, Quality Improvement Manager for APS Healthcare
- Eric Goodwater, Lead Report Writer for APS Healthcare

Housekeeping Items

At the Conclusion of Today's Data Forum we would appreciate a few minutes of your time to send:

- An e-mail to Kathy Scott, our Office Manager at APS Healthcare, identifying the number in your party taking part in this Data Forum and if you are attending on your own behalf or who you are affiliated with. **kscott@apshealthcare.com**
- Your Feedback and Topics of Interest can be e-mailed to: Patrick Caporino, **pcaporino@apshealthcare.com**

Purpose of the Data Forum

- Purpose of the Data Forum
 - Provide a forum for stakeholders to be actively involved in understanding and making use of the data collected as part of the Maine Behavioral Health ASO.
 - Promote regular dialogue to identify areas of the service system that can benefit from further analysis.
 - Discuss how data is analyzed and used for service delivery improvements throughout the state.
 - Improve services and inform decision making.
 - Ensure that data and information is effectively shared to do the most good.

Reasons for Collecting and Analyzing Data

- Why we are collecting data:
 - To analyze the behavioral healthcare needs of the MaineCare members throughout the state.
 - To geographically identify where services are available to meet the needs of the people, and to identify areas where services are needed.
 - To evaluate clinical outcomes as a measure of the effectiveness of services authorized and delivered.
 - To provide useful information to DHHS on a regular basis that will quantify and qualify the care delivery decision making process.

Reasons for Collecting and Analyzing Data

- To inform and guide program and system planning and decision making
- To assist with identifying the cost of care
- To monitor the utilization and quality of services, and the outcomes achieved across providers
- To allow for ongoing dialogue/discussion among stakeholders about ‘what the data means’, ‘how the data helps us to understand’ and ‘how we can utilize the data to support improvements in the system’

Upcoming Data Forums

- E-mail attendance to: kscott@apshealthcare.com
- E-mail feedback and topics of interest to pcaporino@apshealthcare.com
- 2010 Maine Behavioral Health Data Forums:
 - **March 25, 2010**
 - **June 17, 2010**
 - **September 16, 2010**
 - **December 16, 2010**

APS Healthcare & Maine DHHS

**Thank You for Your Participation
in Today's Data Forum**